

**Terms & Conditions for 24-months battery warranty**

1. The battery is guaranteed against manufacturing defects **only**.
2. Warranty is valid for a period of 24 months or 12 months from date of purchase for AA Members or Non-members respectively.
3. The warranty does not extend to defect caused by a discharged/flat battery that can be rectified by recharging.
4. Battery will be subject to a battery test to verify any warranty claim.

**Battery Test Results**

Decision	Interpretation
GOOD BATTERY	Return the battery to service.
GOOD-RECHARGE	Fully charge the battery and return it to service.
CHARGE & RETEST	Fully charge the battery and retest. <b>Failure to fully charge the battery before retesting may cause inaccurate results.</b> If CHARGE & RETEST appears again after you fully charge the battery, replace the battery.
REPLACE BATTERY	Replace the battery and retest. A REPLACE BATTERY result may also mean a poor connection between the battery cables and the battery. After disconnecting the battery cables, retest the battery using the out-of-vehicle test before replacing it.
BAD CELL-REPLACE	Replace the battery and retest.

5. For Members whose membership has expired, the 24 month battery warranty will be reduced to 12 months, unless their membership is renewed.
6. For warranty claims, please contact AA 24-hour hotline at 6748 9911.
7. Batteries sold are not refundable.
8. AA batteries are maintenance-free, environmentally-friendly, and are of high durability and reliability.